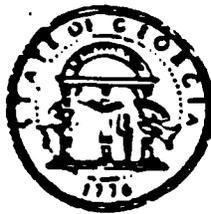


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## Georgia Public Service Commission

244 WASHINGTON STREET, S.W.  
ATLANTA, GEORGIA 30334-5701

### LETTER ORDER

DATE: December 4, 1990

TO: AT&T of the Southern States, Inc.  
Southern Bell Telephone & Telegraph Company  
All Local Exchange Companies

SUBJECT: Implementation of Senate Bill 591 regarding a Dual Party Relay System (DPRS) to provide telecommunication services to hearing/speech impaired Georgians.

The Commission, in accordance with the provisions of Senate Bill 591 and O.C.G.A. 46-5-30, is directed to establish, implement, administer and promote a state-wide single provider Dual Party Relay Service operating seven days per week, 24 hours per day and contract for the administration and operation of such relay service.

The provider of this relay service shall provide the following basic services for local and intrastate toll calls:

- A. Accept a call from a Telecommunications Device for the Deaf (TDD) or computer equipped caller, place a call to a hearing and voice-capable individual and translate the electronic messages to voice messages and the voice messages to electronic messages in order to complete the communications link; and
- B. Accept a call from a hearing and voice-capable caller, place a call to a TDD or computer-equipped individual and translate the voice messages to electronic messages and electronic messages to voice messages in order to complete the communications link.

Following the request for and evaluation of bids from offerors to provide this service, the Commission has selected AT&T of the Southern States, Inc. as the offeror whose proposal is the most advantageous to the state, considering price, the interests of the hearing/speech impaired community in having access to a high quality and technologically advanced system and all other factors listed in the Commission's Request for Proposals.

**LETTER ORDER**  
**Page 2**

The Commission directs that the following actions be taken by the parties as indicated:

- I. AT&T of the Southern States, Inc.:**
  - A. Provide relay service commencing on April 1, 1991.**
  - B. Provide all local exchange companies not later than December 11 1990 sample bill inserts and white/yellow directory listings explaining the nature and functioning of and manner to access the relay system**
  - C. Conduct a meeting not later than January 31, 1991 for all local exchange companies to provide information on DPRS operation, billing collection and transfer of surcharge monies associated with DPRS and other subjects as required.**
  - D. File tariff revisions reflecting definitions, rates, rules and regulations pertaining to Dual Party Relay Service. These tariff revisions shall be filed within thirty (30) days of the date of this order.**
  - E. Supervise the collection of and be responsible for all DPRS surcharge monies received from local exchange companies in accordance with the provisions of the two party Georgia Dual Party Relay Service Agreement between the Commission and AT&T of the Southern States, Inc.**
  - F. Protect the privacy of persons to whom relay services are provided in accordance with the provisions of Senate Bill 591 and the Georgia Dual Party Relay Service Agreement between the Commission and AT&T of the Southern States, Inc.**
  - G. Complete intraLATA calls and pay local exchange companies compensation in a manner consistent with Commission Orders in Docket 3535-U: Custom Network Service Tariff, Docket 3642-U: MegaCom Service tariff and Docket 3821-U intraLATA Toll Compensation.**
  - H. Ensure that the placing of calls through the Dual Party Relay System is billed to end users at the Commission - approved toll rates, which shall include the applicable discount, as though the call were placed directly between the originating and terminating points. The calling and called party shall bear no charges for calls originating and terminating within the same toll-free local calling area, including optional expanded calling plans of the local exchange carrier for those**

**LETTER ORDER**

Page 3

users subscribing to such plans.

- I. Ensure that all toll calls placed through the Dual Party Relay System receive a twenty-five (25) percent discount including calls to and from customers in the areas served by telephone membership corporations.
- II. Southern Bell Telephone and Telegraph Company and all Local Exchange Companies:

- A. Impose a monthly maintenance surcharge (except for telephone membership corporations) of \$0.07 on all residential and business local exchange access facilities. "Exchange access facility" means the access from a particular telephone subscriber's premise to the telephone system of a local exchange company and includes local exchange company provided access lines, private branch exchange trunks and centrex network access registers, all as defined by tariffs of telephone companies as approved by the Commission.

- B. Begin the collection of this surcharge (except for telephone membership corporations) on January 1, 1991 or with the first billing cycle thereafter. This surcharge shall be separately identified on each monthly subscriber's bill as:

**"Dual Party Relay System for the hearing/speech impaired surcharge."**

The following abbreviation may be used if necessary to limit itemization to one line on the bill:

**"Dual Party Relay for hearing/speech impaired."**

- C. Collect the Dual Party Relay System surcharges (except for telephone membership corporations) on a monthly basis and hold these surcharges in a special fund within that carrier which shall be solely for the provisions of the Dual Party Relay System and not includable in gross receipts subject to franchise tax allowed pursuant to the O.C.G.A. 36-34-2 or subject to the sales and use taxes levied under O.C.G.A. Chapter 8 of Title 48. Transfer monthly on the last business day of each month all such collected surcharge monies to the Fund Administrator retained by the service provider. Any interest earned by the local exchange companies on the special fund surcharge monies due to billing cycles, due date, and other factors shall be remitted to the Fund Administrator retained by the service provider. Local

exchange companies may deduct and retain two (2) percent of the total surcharge collected each month for billing, collection, inquiry and administration costs associated with the surcharge.

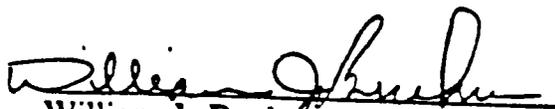
- D. Publish and distribute to each end user the initial and annual bill inserts and white/yellow page directory listing designed by the Commission and service provider. These costs to the local exchange companies shall be borne by each local exchange company as a business expense and not be compensated for by the two (2) percent portion of each monthly surcharge retained by the local exchange carrier to defray surcharge billing, collection, inquiry and administration costs.
- E. Report (except for telephone membership corporations) to the service provider and the Commission on a monthly basis on the last business day of the month an accounting of the total surcharge monies collected, that portion retained in accordance with paragraph D above (for billing, collection, inquiry and administration), the total number of access lines being billed and the interest earned on these surcharge monies. Information concerning the accounting treatment of the surcharge fund monies shall also be provided. Surcharge fund monies shall be held in interest bearing accounts. The form for this report shall be provided by the Commission to all local exchange companies not later than December 11, 1990.
- F. Ensure that the placing of calls through the Dual Party Relay System shall be billed to end users at the Commission - approved toll rates which shall include the applicable discount, as though the call were placed directly between the originating and terminating points. The calling and called parties shall bear no charges for calls originating and terminating within the same toll-free local calling area, including optional expanded calling plans of the local exchange carrier for those users subscribing to such plans.
- G. Ensure that all toll calls placed through the Dual Party Relay System receive a twenty-five (25) percent discount.
- H. File tariff revisions reflecting definitions, rates, rules and regulations pertaining to Dual Party Relay Service. These tariff revisions shall be filed within thirty (30) days of the date of this order.

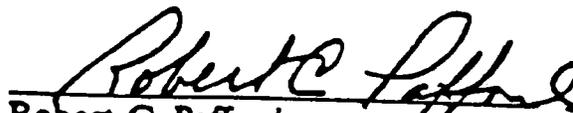
LETTER ORDER  
Page 5

In addition, the Commission Chairman will appoint, within thirty days from the awarding of the contract, an Advisory Council consisting of not less than ten nor more than twelve members. The Council will consist of representatives from the hearing/speech-impaired community, local exchange companies, the Dual Party Relay Service provider, the business community and the Georgia Public Service Commission. The Georgia Relay Service Advisory Council will be responsible for evaluating the relay service in the state and advising the service provider on issues of training, outreach and customer service.

Commission staff is hereby directed to formulate the membership, bylaws, procedures and such documents as may be necessary for the operation of the Council. The Commission will provide the staff support necessary for the Council to carry out its responsibilities. Council members shall be reimbursed, using state standards, for mileage expenses associated with the attendance at Council meetings. Claims for mileage reimbursement shall be processed by the Commission and submitted to the service provider for payment from the DPRS fund. The expense associated with using the services of an American Sign Language translator at Council meetings shall be processed and paid in the same manner as above.

The above by action of the Commission as approved in the Administrative Session on December 4, 1990.

  
William J. Buckner  
Executive Secretary

  
Robert C. Pafford  
Chairman

DATE: 12-4-90

DATE: 12-11-90



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EXECUTIVE SECRETARY

## Georgia Public Service Commission

244 WASHINGTON STREET, S.W.  
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(800) 282-5813

FAX: (404) 656-2341

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### MEMORANDUM

DATE: May 16, 2006

TO: BellSouth Telecommunications, Inc.  
All Local Exchange Companies  
All Competitive Local Exchange Companies

FROM: Michael Russell *MR*  
Utilities Analyst

RE: Georgia Telecommunications Relay Service (TRS) Fund: Change in  
Surcharge Amount

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I wish to advise you that the Commission, in its Fifteenth Amendatory Letter Order concerning TRS (attached) directed that BellSouth Telecommunications, Inc., all Local Exchange Companies (except for telephone membership corporations) and all Competitive Local Exchange Companies decrease the monthly TRS maintenance surcharge amount currently imposed on all residential and business local exchange access facilities from \$0.10 to \$0.05 per month. This decrease will be effective August 1, 2006 or with the first billing cycle thereafter.

Attached is a confirmation memorandum, which BellSouth, each LEC, and each CLÉC should complete, and either mail or fax to the Commission to be received not later than June 2, 2006. Receipt of this completed confirmation memorandum by the Commission will confirm that individual telephone companies are aware of and will comply with the contents of this memorandum.

Thank you for your assistance in this matter.

MR/rp



RECEIVED

MAY 18 2006

DEBORAH K. FLANNAGAN  
EXECUTIVE DIRECTOR

COMMISSIONERS:  
STAN WISE, CHAIRMAN  
ROBERT B. BAKER, JR.  
DAVID L. BURGESS  
H. DOUG EVERETT  
ANGELA E. SPEIR

Georgia Public Service Commission

EXECUTIVE SECRETARY

REECE McALISTER  
EXECUTIVE SECRETARY

244 WASHINGTON STREET, S.W.  
ATLANTA, GEORGIA 30334-5701

DOCKET # 3

DOCUMENT # 92275

FAX: (404) 656-2341  
www.psc.state.ga.us

(404) 656-4501  
(800) 282-5813

FIFTEENTH AMENDATORY LETTER ORDER

TO: BellSouth Telecommunications, Inc.  
All Local Exchange Companies  
All Competitive Local Exchange Companies

SUBJECT: MODIFICATION OF THE AMOUNT OF THE MONTHLY  
MAINTENANCE SURCHARGE, WHICH FUNDS THE GEORGIA  
TELECOMMUNICATIONS RELAY SERVICE (TRS)

The Commission directs that the following actions be taken by the parties as indicated:

BellSouth Telecommunications, Inc., all Local Exchange Companies and all Competitive Local Exchange Companies:

Decrease the monthly TRS maintenance surcharge amount currently imposed (except for telephone membership corporations) on all residential and business local exchange access facilities from \$0.10 to \$0.05. This decrease will be effective on August 1, 2006 or with the first billing cycle thereafter.

The above by action of the Commission in Administrative Session on May 16, 2006.

Reece McAlister  
Executive Secretary

Stan Wise  
Chairman

DATE: 5-17-06

DATE: 5-17-06

**GEORGIA TELECOMMUNICATIONS RELAY SERVICE (TRS)  
(Formerly Dual Party Relay Service)**

**MONTHLY SURCHARGE COLLECTION REPORT**

**From: (Company)** \_\_\_\_\_

**For Calendar Month of:** \_\_\_\_\_

**Prepared By:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

1. Our company is (select one): ILEC/CLEC \_\_\_\_\_
2. For CLECs: Our company is (select one): Facilities-Based/Resale/Both \_\_\_\_\_
3. Billing: We (select one) do/do not perform our own billing \_\_\_\_\_
4. If billing done by someone else, list \_\_\_\_\_
5. The TRS surcharge is listed as a line item on each subscriber's bill (yes/no) \_\_\_\_\_
6. Our company collects the TRS surcharge (yes/no) \_\_\_\_\_
7. Payment of TRS surcharge (select one): our company/ \_\_\_\_\_ pays the TRS Surcharge into the TRS Fund.
8. Our company uses the following method of TRS surcharge payment (select one): wire transfer/check

**Date Surcharge Remitted to Fund Administrator:** \_\_\_\_\_

**Number of Access Lines Billed:** \_\_\_\_\_

1.	Total Surcharge Billed	\$	_____
2.	Total Surcharge Collected (total less uncollectables)	\$	_____
3.	Less 2% for Administrative Billing Inquiry Expense	\$	_____
4.	Plus Interest Earned on Collected Surcharges	+	_____
5.	Total amount Remitted to Fund Administrator	\$	_____

Attach as an addendum the accounting treatment of the telephone relay service fund within your local exchange including account number, title, and a listing of all monthly accounting transactions within that account.

Please send this Statement and Addendum every month to:

Mr. Michael Russell  
Primary TRS Fund Contact  
Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, Georgia 30334-5701

Circle Method Used: A or B

- A. Wire Funds to:  
Receiving Bank ABA: 061000227  
Receiving Bank Name: Wachovia Bank, N.A.  
Receiving Account Name: GPSC TRS Fund  
Receiving Account Number: 2000133843750
- B. Make Check Payable to: GPSC TRS Fund  
Mail First Class to: P. O. Box 101378  
Atlanta, Georgia 30392-1378
- Mail Overnight Mail to: Wachovia Operational Services  
Attn: GPSC TRS Fund Lockbox 101378  
3585 Atlanta Avenue  
Hapeville, Georgia 30354