

CLOSURE REPORT FOR EXCEPTION 204
BellSouth Georgia OSS Testing Evaluation



Date: June 25, 2003

EXCEPTION CLOSURE REPORT

An exception has been identified as a result of the test activities associated with the Remedy Replication Review. (PMR7.5)

Exception:

BearingPoint was unable to replicate values for Firm Order Confirmation (FOC) Timeliness – Trunks (O-9) for June and July 2002 data.

Background:

Self-Effectuating Enforcement Mechanism (SEEM) reports are created to illustrate BellSouth’s Operational Support System enforcement mechanism. Each month, as mandated by the Georgia Public Service Commission, BellSouth publishes SEEM reports of remedy values for Competitive Local Exchange Carriers (CLECs) engaged in business activity with BellSouth in the State of Georgia and for the Georgia Public Service Commission.

Issue:

BearingPoint compared the calculated values for “Firm Order Confirmation Timeliness – Trunks” to the BellSouth results in the Parity Analysis and Remedy Information System (PARIS) database. BearingPoint was unable to find any calculated results in the PARIS database for June and July 2002. BearingPoint calculated the following results:

Table 1: Tier II Trunks Results for June 2002

Item	Year/Month	BearingPoint Calculated Values	
		Numerator (Count of confirmations received within or equal to 10 Hours)	Denominator (Total Number of Transactions)
1	200206	130	131

Table 2: Tier II Trunks Results for July 2002

Item	Year/Month	BearingPoint Calculated Values	
		Numerator (Count of confirmations received within or equal to 10 Hours)	Denominator (Total Number of Transactions)
1	200207	185	185

CLOSURE REPORT FOR EXCEPTION 204

BellSouth Georgia OSS Testing Evaluation



These values do not exist in the BNMRK_SCORE_FCT_REPORT table in the PARIS database. BearingPoint was also unable to find Tier I results for this measure in the BNMRK_SCORE_FCT_REPORT table in the PARIS database.

Impact:

CLECs and the state commission rely on BellSouth's SEEM reports to assess the remedies, if applicable, to be paid to them. BearingPoint's inability to replicate reported O-9 Trunks numerator and denominator results for June and July 2002 may signify that BellSouth's remedy calculation for this measure is inaccurate. Without accurate SEEM Reports, CLECs and the state commission might not be paid correct remedy amounts by BellSouth.

BellSouth Response:

The Firm Order Confirmation (FOC) Timeliness – Trunks measure was originally an Interim Solution measure and was targeted for mechanization with the upgrade to PARIS 2.0. However, due to an issue with the mechanization process, BellSouth will manually calculate this measure. Recalculations are underway beginning with May data and continuing till the current data month's (December 2002) production run. All adjustments and payments will be processed during this run. There are no values in the BNMRK_SCORE_FCT_REPORT table since this measure is now an Interim Solution measure and PARIS is not populated unless a penalty is due to be paid. The data that generated these results is located in the production IS database and accompanies this response.

Summary of BearingPoint Re-Test Activities:

BearingPoint reviewed the IS database for Tier I and Tier II July 2002 results for Firm Order Completeness Timeliness - Trunks. BearingPoint also replicated December 2002 results for Firm Order Completeness Timeliness – Trunks.

Summary of BearingPoint Re-Test Results:

BearingPoint was able to match the Tier I and Tier II values in the IS database for July 2002 results. BearingPoint also replicated December 2002 results in the IS database and verified that BellSouth's calculated values matched BellSouth's reported values.

BearingPoint believes that BellSouth has adequately addressed the issue identified in Exception 204.

Based on re-testing activities, BearingPoint, with the concurrence of the Georgia Public Service Commission, closes Exception 204.