

AMENDED EXCEPTION 179
BellSouth Georgia OSS Testing



October 7, 2002

EXCEPTION REPORT

An exception has been identified as a result of the test activities associated with the Remedy Replication Review. (PMR7.5)

Exception:

BellSouth did not include cells in the calculation of mean parity measures for May 2002 data when the 'CLEC_MEAN_TRN_CNT' was greater than 6.

Background:

Self-Effectuating Enforcement Mechanism (SEEM) reports are created to illustrate BellSouth's Operational Support System enforcement mechanism. The Georgia Public Service Commission mandates that BellSouth publish monthly SEEM reports of remedy values for Competitive Local Exchange Carriers (CLECs) engaged in business activity with BellSouth in the State of Georgia.

Issue:

In the Parity Analysis and Remedy Information System (PARIS), the 'MEAN_CELL_REPORT' table contains all the cells used to calculate the Z score for the mean parity measures: Order Completion Interval (OCI) and Maintenance Average Duration (MAD). After additional manipulation of the data, the 'MEAN_CELL_SCORE_FACT_REPORT' table contains the statistical results for each cell. BearingPoint discovered that for May 2002 data not all cells found in the 'MEAN_CELL_REPORT' exist in the 'MEAN_CELL_SCORE_FACT_REPORT'. All of these missing cells had CLEC transaction count greater than 6.

For example, for MAD-POTS BearingPoint extracted 2,232 records from the 'MEAN_CELL_REPORT' table and only 2,130 records from the 'MEAN_CELL_SCORE_FACT_REPORT' table for May 2002 data. BearingPoint found that the 102 missing records in the 'MEAN_CELL_SCORE_FACT_REPORT' table had a 'CLEC_MEAN_TRN_CNT' greater than 6. A Z score was not calculated for May 2002 data for those cells with a 'CLEC_MEAN_TRN_CNT' greater than 6.

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BellSouth Response:

BellSouth acknowledges that the cells were not included in the calculation of mean parity measures for May 2002 data when the “CLEC_Mean_TRN_CNT” was greater than 6 for SEEMs. The issue raised in this exception only occurred for May 2002 data during the transitioning to the new PARIS 2 environment. BellSouth corrected the calculation of mean parity measures when the ‘CLEC_MEAN_TRN_CNT’ was greater than 6 with June 2002 data. A safeguard procedure has been implemented, which ensures that the number of cells in the table prior to SPlus processing equals the number of cells in the output table, to prevent this from happening again. Financial adjustments will be made in September and paid to the affected CLECs in October of 2002.

Amendment:

BearingPoint understands that in order to make the financial adjustments for May 2002 data, BellSouth will have to recalculate the remedy amounts for the Mean Parity Measures. BearingPoint would like to know whether the recalculation will take place in PARIS or would the measurements be calculated outside the PARIS environment? If the procedures for the Mean Measures will be re-run, can BellSouth inform BearingPoint when the re-run takes place? If the recalculation for May 2002 data is done outside PARIS, BearingPoint would like to be provided with the code, cell-level results, which are analogous to datasets in ‘MEAN_CELL_SCORE_FACT_REPORT’, and the recalculated remedy amounts.

Impact:

CLECs and State of Georgia did not receive correct information regarding remedy payments owed by BellSouth for May 2002 data, since BellSouth did not use a complete dataset for the mean parity measures. As a result, CLECs and the State Commission cannot accurately assess BellSouth’s performance.