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MEMORANDUM

Date: March 9, 2006

To: BellSouth Telecommunications, Inc.
All Local Exchange Companies
All Competitive Local Exchange Companies

From: Ketron (Ken) Ellison 
Assistant Director
Utilities Division

Re: Georgia Telecommunications Relay Service (TRS): Provision of Sample TRS Bill
Insert for 2006 and Provision of TRS Information in Telephone Directories

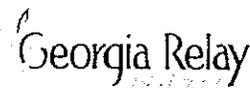
I wish to advise you that the Commission has finalized its TRS Bill Insert to be distributed by all ILECs and CLECs during 2006. This new sample Bill Insert (Attachment 1) should be sent verbatim to all subscribers during 2006.

Please be advised that all telephone companies that publish directories are required by Commission Order (Letter Order of December 4, 1990) to publish TRS information in the white (listing of subscribers)/yellow (Customer Guides) pages of their directories.

In 2006 the Commission will audit the compliance of all ILECs and CLECs with the requirements to publish annual TRS bill inserts and provide the required TRS information in two locations in directories.

A confirmation memorandum (Attachment 2) is provided, which BellSouth, each ILEC and each CLEC should complete and either mail or fax to the Commission to be received not later than March 31, 2006. Receipt of this completed confirmation memorandum by the Commission will confirm that individual telephone companies are aware of and will comply with the contents of this memorandum. Companies not submitting this confirmation memorandum will receive follow up contact.

April 1, 2006



Important Information Regarding the Georgia Relay

Did you know that many Georgians who are deaf, hard of hearing, or have speech disabilities can now enjoy the convenience of communicating with family, friends or business contacts by telephone? They can, thanks to the Georgia Relay.

Here's how the Georgia Relay works:

A person who is deaf, hard of hearing, or may have a speech loss types his/her conversation using a text telephone (TDD/TTY). A specially trained Communications Assistant (CA) relays the message by reading the text message to the hearing person at the other end. The CA then relays the hearing person's spoken words by typing them back to the TDD/TTY user.

Hearing callers who wish to reach people who are deaf, hard of hearing or speech disabled may simply dial 7-1-1 or dial 1-800-255-0135. Text telephone users may also dial 7-1-1 or dial 1-800-255-0056. There is no charge for dialing 7-1-1, and all options available to Georgia Relay users through existing 800 numbers are available to 7-1-1 users. If you are experiencing trouble dialing 7-1-1 to reach the Georgia Relay, please call your local telephone company or Georgia Relay Customer Service.

Relay service is also available over the Internet. People who are Deaf, hard of hearing or speech disabled can simply go to www.hamiltonrelay.com to connect to a CA. Customers may use the same website (www.hamiltonrelay.com) or call hipvrs.com from a D-Link videophone to access video relay service, where a certified American Sign Language (ASL) interpreter will relay your signed conversation to the hearing party.

Telephone assistance is available for people with Speech Disabilities. Speech-to-Speech service lets people with speech disabilities communicate on the telephone by using their own voice, or voice-assisted device, through the help of a specially trained CA by dialing either 7-1-1 or 1-888-202-4082.

Spanish Relay Service is available to Spanish speaking residents of Georgia. To place a Spanish relay call, dial 1-888-202-3972. Spanish to English translation is also available for in-state calls.

All services are available 24 hours a day, seven days a week and enable people to place relay calls between Georgia and other locations anywhere in the United States and internationally to English and Spanish speaking persons. By law, each conversation is handled with the strictest confidentiality. There is no charge to access Georgia Relay.

To learn more about Georgia Relay, visit the website at www.GeorgiaRelay.org.

To place a call dial 711
Or use one of the numbers below

TTY:
1-800-255-0056

Voice:
1-800-255-0135

Spanish:
1-888-202-3972

Speech-to-Speech:
1-888-202-4082

Customer Service:
TTY/Voice: 1-866-694-5824
2231-T Dawson Road
Albany, GA 31707
Email: garelay@hamiltonrelay.com
Web: www.georgiarelay.org
or
www.hamiltonrelay.com

Special points of interest:

- **Equipment Distribution Program**

If you want to learn about the Georgia Telecommunications Equipment Distribution Program, please contact the Georgia Council for the Hearing Impaired at www.gachi.org or dial 1-800-541-0710.

- **Emergency Calls**

Please note that 7-1-1 is only to be used to reach the Georgia Relay

For EMERGENCIES you should continue to use 9-1-1
In an emergency, call 9-1-1 or your local emergency service TTY number directly, without using the relay. The Americans with Disabilities Act (ADA) requires that 911 centers have TTYS and be prepared to handle emergency calls placed in this manner. The Georgia Relay will make every effort to assist you in an emergency. However, it is important to understand that relay centers are not 911 centers and do not assume responsibility for emergency calls.

**TELECOMMUNICATIONS RELAY SERVICE
CONFIRMATION MEMORANDUM**

Date: _____

To: Mr. Michael Russell
Georgia Public Service Commission

From: _____ (Name)

_____ (ILEC/CLEC)

Re: Georgia TRS: Sample TRS Bill Insert for 2006; and Provision of TRS
Information in Telephone Directories

I wish to acknowledge receipt of the Georgia Public Service Commission Memorandum of March 9, 2006 concerning:

1. Bill insert to be sent to all subscribers notifying them of general TRS information
2. Requirement for the provision of TRS information in telephone directories

I certify that _____ (ILEC/CLEC) will comply with the directions contained in the subject memorandum.

Please either mail this memorandum to:

Mr. Michael Russell
Utilities Analyst
Georgia Public Service Commission
244 Washington Street
Atlanta, GA 30334

Or Fax it to the Commission at 404.656.0980 to the attention of Mr. Michael Russell.