

February 18, 2002

To: All Parties of Record

In Re: Docket No. 6863-U - Consideration of BellSouth Telecommunications, Inc.'s Entry Into Inter LATA Services Pursuant to Section 271 of the Telecommunications Act of 1996

On January 18, 2002, WorldCom filed a petition with the Commission requesting, "expedited workshops or other proceedings" to address OSS, change management and data integrity issues. AT&T filed a motion in support of WorldCom's petition on January 23, 2002. On February 1, 2002, BellSouth filed its response.

In order to assist the Staff and the Commission in determining what future proceedings should be held, if any, the parties are directed to file the following information concerning certain issues raised in WorldCom's petition:

- (1) Migration by telephone number and name – The parties should provide data concerning the number of LSRs submitted using this functionality, including the number of LSRs rejected or clarified and the reasons given for the rejection or clarification. Data concerning any problems encountered in using this functionality also should be provided, including the problem of a mismatch between the customer's address in RSAG and on the CSR, as alleged in WorldCom's petition.

- (2) Parsed CSRs – The parties should provide all testing results or commercial usage concerning parsed CSR functionality. Data about any problems encountered in using this functionality also should be provided. Finally, parties should identify any fields that BellSouth does not provide in parsed format and indicate whether other ILECs provide such fields in parsed format.
- (3) Line Loss Reporting – The parties should provide detailed information concerning the line loss reports BellSouth has provided and is providing. Any party that claims customers have been double billed as a result of BellSouth’s failure to provide timely or accurate line loss report should provide specific data to support this claim.
- (4) Single C Order Process – The parties should provide data concerning the number of customers that have lost dial tone as a result of BellSouth’s use of an “N” and “D” order. This data should include the date of the conversion and the date dial tone was lost as well as an explanation for why the lost dial tone was caused by use of an “N” and “D” order.

The information outlined above should be as specific as possible and must be provided in the form of an affidavit. The parties are directed to file this information by February 25, 2002.

Copies of such filings should be served on parties electronically or by hand delivery.

Leon Bowles
Director of Telecommunications