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## Georgia Public Service Commission

47 TRINITY AVENUE, S.W.  
ATLANTA, GEORGIA 30334-5701  
(404) 656-4501 OR 1 (800) 282-5813  
FAX: (404) 656-2341 www.psc.state.ga.us

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JAN 12 2000

EXECUTIVE SECRETARY  
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**IN RE: Docket No. 8354-U: Investigation into Development of Electronic Interfaces for BellSouth's Operational Support Systems, Consideration of AT&T's Motion for Reconsideration of the Commission's Order for Third Party Testing**

### ORDER

In an Order issued on May 20, 1999, in this docket, the Georgia Public Service Commission ("Commission") established a Third Party Testing program of BellSouth Telecommunications, Inc.'s ("BellSouth's") Operational Support Systems ("OSS") in response to a petition filed by a coalition of Competitive Local Exchange Carriers ("CLECs"). The Commission concluded that it was appropriate to conduct an audit of those areas in which BellSouth had not yet experienced significant usage. In arriving at this conclusion, the Commission established a testing plan designed to allow the a thorough yet efficient audit to be conducted of BellSouth's OSS, which ultimately would provide the Commission with the additional information needed to render an informed opinion whether BellSouth met its OSS obligations under Section 271 of the 1996 Telecommunications Act. Over the past seven months, KPMG & Hewlett-Packard have been in the process of implementing the directives contained in the Master Test Plan that was approved by the Commission on June 15, 1999.

On September 27, 1999, Lawrence E. Strickling, Chief of the Common Carrier Bureau of the Federal Communications Commission ("FCC"), sent a letter to US West, Inc. regarding Third Party Testing of OSS systems. The stated purpose of his letter was to provide guidance regarding important criteria that a third-party test should include to assist the FCC in determining whether a Bell Operating Company ("BOC") is providing nondiscriminatory access to its OSS. In total, the letter addressed seven major areas, which include: (1) performance measure evaluation; (2) change management testing; (3) xDSL testing; (4) normal, high and stress volume testing; (5) pseudo-CLEC testing; (6) dissemination of information; and (7) functionality.

On November 5, 1999, AT&T Communications of the Southern States, Inc. ("AT&T") filed a document containing a motion urging the Commission to modify facets of its Master Plan. Thereafter, AT&T, Rhythms Link, Inc. and Sprint Communications

Company, L.P. filed comments on November 15, 1999, November 16, 1999, and November 22, 1999, respectively, seeking an expansion of the existing Master Test Plan based upon their individual interpretations of the Strickling letter.

The Commission finds that BellSouth shall initiate additional testing of its OSS in the manner set forth in more detail below. The additional testing shall be supplemental to the Current Testing Plan that was previously approved by this Commission. KPMG & Hewlett-Packard shall complete the Current Testing Plan as scheduled.

The Commission finds that BellSouth shall file within ten (10) days after the effective date of this Order a detailed proposed Supplemental Test Plan. This proposed Supplemental Test Plan shall be designed to accomplish the following objectives:

- 1) Assess the Electronic Interface Change Control Process as applied to the implementation of OSS '99;
- 2) Evaluate the current pre-ordering, ordering, and provisioning of xDSL capable loops;
- 3) Perform functional testing of resale pre-ordering, ordering, provisioning, maintenance, and repair billing transactions for the top 50 electronically orderable retail services available for resale that have not experienced significant commercial usage; and
- 4) Evaluate processes and procedures for the collection and calculation of performance data.

As stated previously, the Commission focused its test plan on those areas in which BellSouth had yet to experience significant commercial usage. In Docket 6352-U, the Commission ordered BellSouth to make available for resale at a discount all retail services sold to non-telecommunication providers. BellSouth developed technical descriptions for 50 of its top retail services that are available for CLECs to resell. In Georgia, CLECs have been ordering significant commercial volumes of some resale services as evidenced in the BellSouth monthly Performance Measures filed with this Commission. Therefore, to meet Objective 3, BellSouth should perform end-to-end testing only of the top 50 electronically orderable retail services available for resale that have not experienced significant commercial usage. This will ensure the resale services that are not currently being ordered will be tested for functionality. BellSouth's proposed Supplemental Test Plan shall include the order volume for all 50 of the top resale services that are electronically orderable and shall identify which of these services BellSouth considers to have significant commercial usage.

**WHEREFORE, it is**

**ORDERED**, that the request made by AT&T urging the Commission to modify aspects of its Master Plan is hereby granted in the manner set forth herein;

**ORDERED FURTHER**, that KPMG & Hewlett-Packard shall complete the existing test previously approved by they Commission;

**ORDERED FURTHER**, that BellSouth shall file within 10 days after the filing date of this Order a detailed proposed Supplemental Test Plan that accomplishes the following objectives:

- 1) Assesses the Electronic Interface Change Control Process as applied to the implementation of OSS '99;
- 2) Evaluates the current pre-ordering, ordering, and provisioning of xDSL capable loops;
- 3) Performs functional testing of resale pre-ordering, ordering, provisioning, maintenance, and repair billing transactions for the top 50 electronically orderable retail services available for resale that have not experienced significant commercial usage; and
- 4) Evaluates processes and procedures for the collection and calculation of performance data.

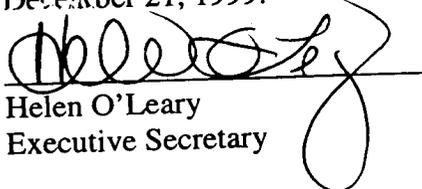
**ORDERED FURTHER**, that interested parties shall file comments 7 days after filing of the proposed Supplemental Test Plan.

**ORDERED FURTHER**, that the proposed Supplemental Test Plan shall be subject to Commission approval.

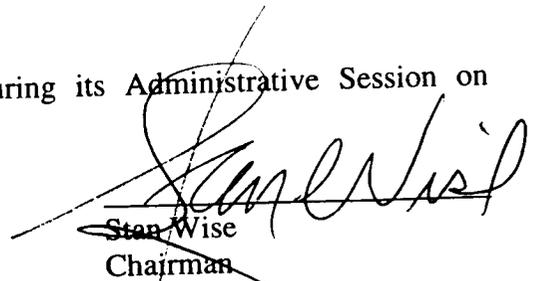
**ORDERED FURTHER**, that a motion for reconsideration, rehearing, or oral argument or any other motion shall not stay the effective date of this order, unless otherwise ordered by the Commission.

**ORDERED FURTHER**, that jurisdiction over these matters is expressly retained for the purpose of entering such further Order or Orders as this Commission may deem just and proper.

The above action of the Commission during its Administrative Session on December 21, 1999.

  
Helen O'Leary  
Executive Secretary

01/12/00  
DATE

  
Stan Wise  
Chairman

1-12-00  
DATE