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Georgia Public Service Commission

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PSC Assesses Penalties of \$154,760 against Natural Gas Marketer, Stream Georgia Gas

NEWS RELEASE

Atlanta, May 19, 2009 – Stream Georgia Gas (Stream Georgia) will pay affected customers approximately \$104,760 and will donate \$50,000 directly to assist natural gas customers as a result of a settlement approved today by the Georgia Public Service Commission (Commission). The settlement will resolve 288 allegations of switching a natural gas customer's service without their consent, commonly known as "slamming."

The settlement follows a Commission investigation into complaints from natural gas consumers that their natural gas service had been switched to Stream Georgia without their consent. While Stream Georgia does not admit to any wrongdoing, they will pay the penalties directly to the 288 customers within 60 days of the filing of the Commission's order in this Docket.

Stream also agrees to donate \$35,000 of the \$50,000 to Heating Energy Assistance Team (H.E.A.T.) and \$15,000 to The Salvation Army.

Other provisions of the settlement include:

- 1. Stream Georgia agrees to abide by all state laws and Commission rules.
- 2. Stream Georgia will provide a progress report to Commission staff 90 days after the Commission's order is signed.

The Commission issued an Interim Certificate of Authority to Stream Georgia on April 1, 2008, to provide firm natural gas commodity sales service in all of the Atlanta Gas Light Company ("AGLC") Georgia primary delivery pool groups. As such, Stream Georgia is subject to all applicable state laws and Commission rules relating to natural gas service in Georgia.

Additional information on this docket can be found on the Commission web site, <u>www.psc.state.ga.us</u>, under Docket Number 24849.