

Contact: Bill Edge Phone 404-656-2316 Fax 404-657-3020 www.psc.state.ga.us

Georgia Public Service Commission

244 Washington St S.W. Atlanta, Georgia 30334 Phone: 404-656-4501 Toll free: 1-800-282-5813 (outside metro Atlanta)

FOR IMMEDIATE RELEASE

39-06

NEWS RELEASE

PSC: LecStar and Fonix Customers Face Disconnection

Atlanta, November 7, 2006 – The Georgia Public Service Commission (Commission) warns customers who subscribe to LecStar and Fonix for their telecommunications service that they have until November 27 to find a new provider or risk being without telephone service. BellSouth has notified the Commission that it will disconnect the two providers due to non-payment of service charges.

BellSouth will begin denial of service on November 10. Disconnection from the BellSouth network will take place November 27. The Commission has a standing order that allows BellSouth to use its "Backtalk" system to notify end-users that their service is subject to disconnection and that they should seek out another provider. BellSouth is in the process of notifying all Lecstar and Fonix end-user customers wherever possible regarding the pending disconnect.

According to BellSouth, Lecstar has 3,889 end-user lines and Fonix has 405 end-user lines. The number of customers may be less than that since many customers have multiple lines.

If you need further assistance please contact the Commission's Consumer Affairs Unit at 404-656-4501 or outside metro Atlanta at 1-800-282-5813.

###