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News Release

PSC Approves Innovative Natural Gas Customer Education Plan

Atlanta, July 18, 2006 – The Georgia Public Service Commission (Commission) today unanimously approved a staff recommendation to adopt the Atlanta Gas Light Company (“AGLC” or the “Company”) natural gas Customer Education Plan (“the plan”) for 2006-2010. The innovative plan will partner AGLC, the Commission, the Consumers’ Utility Counsel (CUC), the natural gas marketers and the University of Georgia (UGA) Cooperative Extension Service in a collaborative effort to provide a statewide education program for natural gas customers in the AGLC delivery areas. The plan includes: hiring Extension Service personnel to be used exclusively for educating natural gas customers in the AGLC service territory; using existing County agents to provide face to face customer education; and using traditional media relations and advertising components.

Commissioner David Burgess said, “This is a unique plan with face to face consumer education, a key component which is vital to improving consumers’ experiences with natural gas resources. This plan will be the key to jumpstart the natural gas market in Georgia and is one of the most important consumer friendly actions this Commission has taken.”

The Plan envisions providing customer education on how the natural gas market works, how to choose a natural gas rate plan, financial assistance and customer rights and responsibilities. Any curriculum, media messages, or performance metrics recommended by the Natural Gas Collaborative Team (comprised of representatives from the Commission, AGLC, natural gas marketers, the CUC, and the UGA College of Family and Consumer Sciences) is subject to Commission review and approval.

The plan is funded through April 30, 2007 with \$1,192,840.61. The Commission allocated \$1 million annually through April 30, 2010 from the Customer Education component of the Atlanta Gas Light Energy Conservation Program established in the Atlanta Gas Light Company 2005-2010 Earnings Review, Docket Number 18638-U.

You can find more information on this issue on the Commission web site, www.psc.state.ga.us.

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