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News Release

PSC Approves Settlement with IDT America

Atlanta, April 27, 2005 -- The Georgia Public Service Commission (Commission) today approved a settlement with IDT America, Incorporated, that will mean refunds and credits totaling more than \$33,000 for IDT America customers in Georgia who were over-billed for long distance calls that should have been toll-free. IDT America, Inc. is a Newark, New Jersey-based long distance service provider.

The calling areas in question are included in approved Extended Area Service (EAS) territories. In October 2004, Commissioner Stan Wise directed staff to investigate a consumer complaint forwarded to the Commission by State Representative DuBose Porter (D-Dublin).

"I appreciate the hard work of the Georgia Public Service Commission," Representative Porter said. "In these changing times of telecommunications, it is difficult for working families to know where to go for help. We appreciate the PSC for fulfilling their commitment to protecting people in this case, many who live here in middle Georgia."

Commissioner Wise said, "This is an appropriate outcome for this docket. I'd like to thank Representative Porter for bringing this issue to the Commission's attention and the diligence of Commission staff in bringing this to a satisfactory conclusion for the ratepayers of IDT America."

The Commission investigation found that 778 IDT America customers had been overcharged a total of \$8,381.06 between June 1, 1998 and September 30, 2004. Under the approved consent agreement, IDT America would:

1. Issue credits and refunds to all overbilled customers.
2. Compensate all affected consumers according to a tiered structure based on the amount of overbilling.
3. Notify all affected Georgia consumers within 45 days of the filing of the Commission order in this case.
4. Provide Commission staff with a report detailing all actions taken to comply with this agreement within 60 days of the filing of the Commission's order.

IDT America admits no wrongdoing, violations or other liability under the proposed consent agreement

and has corrected its billing system. For more information, use the Docket Search function on the Commission website, www.psc.state.ga.us, and enter Docket Number 5232.

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