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News Release

PSC Unveils New Look Website

Atlanta, November 17, 2004 — The Georgia Public Service Commission (Commission) is unveiling a new look to its website, <u>www.psc.state.ga.us</u>, that is more consumer friendly and user intuitive. "The purpose of the new site is to better serve the consumers of Georgia through enhanced online services," said Commission Chairman H. Doug Everett. These online enhancements will give consumers and other users the ability to formulate smart choices concerning Natural Gas, Electric and Telecommunications services. These improvements include:

- The Electric Bill Calculator will give consumers the ability to check Georgia Power and Savannah Electric bill calculations based on information obtained from their monthly electric bill statement. The calculator is easy to use and has the same intuitive and visually appealing look and feel as the new site.
- Bilingual support for consumers who have the need to access consumer information in a non-English format on the Commission website.
- A new Telecom database search engine page. This will assist users with locating information relating to Telecom companies doing business in Georgia.

More enhancements and beneficial features will be added in the weeks to come.

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