



Contact: Bill Edge
Phone 404-656-2316
Fax 404-656-3020
E-mail: bille@psc.state.ga.us

Georgia Public Service Commission

244 Washington St., S.W.
Atlanta, Georgia 30334
Phone: 404-656-4501
Toll free: 800-282-5813

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News Release

Commission Approves Stipulation to Resolve Issues with Energy America

ATLANTA, January 6, 2004 – The Georgia Public Service Commission (Commission) today unanimously approved a stipulation to resolve issues with natural gas marketer Energy America, LLC (Company) regarding improper disconnections of customers' natural gas service. These disconnections resulted from the Company's failure to properly credit payments from the Low Income Home Energy Assistance Program (LIHEAP) to at least 54 customers' accounts.

The terms of the stipulation require the Company to pay \$54,000 into the state administered LIHEAP fund and to pay a \$125 credit to each customer who was wrongly disconnected. In addition, the Company must also pay each customer \$5 for each day they were disconnected.

At the present time, the total amount of these payments is \$60,750. However, if the Commission identifies additional Energy America customers who were disconnected in error, the stipulation requires the Company to make an additional \$1,000 payment to LIHEAP for each additional customer. These payments could raise the overall amount the Company will be required to pay under this stipulation.

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