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News Release

PSC Announces Availability of Regulated Provider

ATLANTA, August 14, 2002 – The Georgia Public Service Commission (PSC or Commission) announces the Regulated Natural Gas Provider will begin sign-ups for qualified consumers on Thursday, August 15, 2002. The Commission recently approved SCANA Energy as the Regulated Natural Gas Provider to serve two groups of customers: 1) consumers who meet the definition of low income as established by the Department of Human Resources, including a special rate for qualified senior citizens; 2) Consumers who are unable to receive service from a marketer. SCANA Energy will continue to serve its regular customers outside of the Regulated Provider program under its usual terms and conditions.

The program officially starts September 1. If your household meets the qualifications for the low-income home energy assistance program then call SCANA Energy Regulated Division at 1-866-245-7742. Customers who have been denied service by other marketers should also call SCANA Energy Regulated Division.

For further information, consumers may contact SCANA Energy Regulated Division at 1-866-245-7742 or visit this website: <u>http://www.scana.com/scanaenergy/regulated.asp</u> on Internet. Information is also available on the Commission's website:<u>http://www.psc.state.ga.us/regulated_provider/index.htm</u>

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