



**CONSUMER ADVISORY**  
**GEORGIA PUBLIC SERVICE COMMISSION**

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**PSC Warns Consumers Against Tampering With Gas Meters**

ATLANTA – The Georgia Public Service Commission (PSC or Commission) is aware of several recent incidents of natural gas customers reconnecting their natural gas service after their service has been disconnected. News media reports say customers are breaking locks on gas meters to restore their gas service. The Commission warns natural gas customers that unauthorized reconnection of natural gas service is extremely dangerous and violates federal safety regulations and state laws. Customers who restore their natural gas service without proper authorization risk the possibility of explosion and fire that may lead to a serious injury. Federal regulations are designed not only to protect customers of natural gas, but also to ensure that only personnel authorized and trained to properly reconnect natural gas service do so.

The Commission also warns customers that unauthorized reconnection of natural gas service by tampering with the meter is illegal. Customers who reconnect their gas service assume the risk of criminal prosecution by the utility company.

Customers who feel their natural gas service has been erroneously disconnected should work to resolve the problem with their natural gas marketer or the Commission's Consumer Affairs Unit. You can file a complaint with the Consumer Affairs office at the number listed above or by electronically using the Commission's online complaint form (go to [www.psc.state.ga.us](http://www.psc.state.ga.us).)

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