



Contact: Bill Edge
Phone 404-656-2316
www.psc.state.ga.us

Georgia Public Service Commission

244 Washington St. S.W.
Atlanta, Georgia 30334
Phone: 404-656-4501
Toll free: 800-282-5813

For immediate release

Consumer Advisory

2-10

PSC Advises Consumers to Beware of Contracting with an Illegal Household Goods Mover

ATLANTA, June 7, 2010 – The Georgia Public Service Commission (Commission) is warning consumers to be aware of illegal household goods movers who schedule moves without proper Commission authority. State law and Commission rules require all household goods movers to register and to have proof of insurance on file with the Commission. Licensed movers operate under a maximum rate tariff and rates are negotiable. However, the Commission only regulates moves from points that originate and end within the state.

Consumers who contract with an illegal mover take the risk of being overcharged and/or not getting reimbursed for damage done to their possessions or property. Consumers should check the Commission's website prior to hiring a household goods mover to make sure the company is licensed to operate within Georgia. A list of legal movers, FAQs, and helpful hints for this service can be found at: <http://www.psc.state.ga.us/transportation/transportation.asp>.

Consumers should contact the Commission for advisement on questionable movers or assistance on problem moves that fall within the Commission's jurisdiction by e-mail, fax, letter or telephone as listed below:

E-mail: Gapsc@psc.state.ga.us Fax: 404-656-2341

Phone: 404-656-4501 (metro Atlanta) or 1-800-282-5813 (outside metro Atlanta) Option 2

Mail: Georgia Public Service Commission

Consumer Affairs

244 Washington St. S.W. Atlanta, Georgia 30334

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