



Important Information About Your Natural Gas Service

March 7, 2007

Mr. John Doe
123 Buck Dr.
Bishop, GA 30621

Dear Mr. Doe,

The Georgia Public Service Commission (PSC) ruled on February 16, 2007 the City of Monroe must transfer some of its customers to Atlanta Gas Light. Since you live in the identified service area, this change will affect you.

This transition packet has been developed to help you better understand the transition of your natural gas service to Atlanta Gas Light's system and your role in the process. As you review this information, please make note of two important dates:

March 20 7:00 p.m.
Town Hall Meeting
Oconee County Civic Center
An informational session to learn more about the changes to your natural gas service and how they affect you.

May 18 Marketer Selection Deadline
As described in this transition packet, customers on Atlanta Gas Light's system must select a natural gas marketer as their service provider. There are 11 natural gas marketers from which to choose in Georgia. The enclosed "Understanding Deregulation" and "Selecting Your Natural Gas Marketer," in particular, should assist you in this process. In response to the Natural Gas Competition and Deregulation Act of 1997, Atlanta Gas Light became a distribution-only company and as such, every customer on the AGL system is served by a natural gas marketer of his choice.

Choosing a marketer is important. If you have not selected a marketer by May 18, one will be assigned to you by the PSC.

Thank you for your patience during this process. We look forward to providing as seamless a transition as possible.

Sincerely,

