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For immediate release

Consumer Advisory

7-08

PSC Reminder: SCANA Energy Standard Variable Market Customers and Certain Rollover Customers Eligible for \$25 Credit

ATLANTA, October 14, 2008- Certain SCANA Energy customers have only a short time left to apply for up to a \$25 credit if they have switched to any other SCANA variable or fixed plan. The deadline to apply is October 31, 2008. This credit is the result of the June 17, 2008 consent agreement between the Georgia Public Service Commission (Commission) and SCANA. SCANA customers should have received notice regarding how to apply for the credit through a monthly bill insert. Customers must respond to the notice in order to receive the credit. Any SCANA Standard Variable Market customer or certain Rollover Customers who have already been credited at least \$25 by SCANA in connection with the issues addressed in the consent agreement is not eligible for an additional credit. SCANA customers who already switched to another plan during that time automatically qualify for the credit and do not need to apply.

The SCANA customer service number is 1-877-467-2262.

Under the terms of the consent agreement:

- Affected SCANA customers up to the first 50,000 will receive a \$25 credit if they switched to another SCANA plan between March 1, 2007 and October 31, 2008. The total amount of credits will be capped at \$1.25 million. If more than 50,000 customers qualify for the credits, the \$25 credit will be prorated accordingly.
- All credits will be issued in November 2008.
- Any remaining funds not credited to customers will be disbursed as the Commission determines.
- SCANA will not object to the Commission's issuance of a Notice of Proposed Rulemaking (NOPR) to require that marketers provide notice to existing customers when they create new pricing plans and when they retire existing plans.

Consumers may contact the Commission at:

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